



FREQUENTLY ASKED QUESTIONS

GENERAL:

What is the Black Maternal Health Conference and Training Institute™ (BMHC)?

Founded and led by the Black Mamas Matter Alliance (BMMA), the Black Maternal Health Conference and Training Institute™ (BMHC24) is the official, global assembly for Black Maternal health, equity, scholarship, innovation, policy, and advocacy work, projects, practice, and initiatives. BMHC24 centers Black people, clinicians, professionals, practitioners, and advocates; and welcomes ALL maternal, perinatal, and reproductive health equity stakeholders who are seeking to develop professionally, learn, and network. The BMHC24 conference showcases work that operationalizes birth and reproductive justice, respectful maternal care, Black feminists and womanists' wellness practices, and human rights frameworks across sexual, maternal, perinatal, and reproductive health services, programs, and initiatives. This year's conference will be hybrid (*virtual and in-person*) and will offer a global space for learning, rich discussions, and mobilization to transform Black Maternal Health, rights, and justice.

What is the Black Mamas Matter Alliance?

Black Mamas Matter Alliance, Inc. (BMMA) is a **national network** of Black women-led organizations and multi-disciplinary professionals who work to ensure that all Black Mamas have the rights, respect, and resources to thrive before, during, and after pregnancy. BMMA honors the work and historical contributions of Black women's leadership within their communities and values the need to amplify this work on a national scale. For this reason, BMMA does not have chapters. The Alliance is composed of **[organizations and individuals](#)** (*Midwives, OB/GYNs, Nurses, Doulas, Researchers, Public Health Professionals, Perinatal Support Workers, Attorneys, Lactation Consultants, and Artists*) whose work is deeply rooted in the Reproductive Justice, Birth Justice, and Human Rights frameworks. Please visit our **[website](#)** for additional information about Black Mamas Matter Alliance, Inc. and our work.

Who is the Black Maternal Health Conference and Training Institute™ for?

This Conference is open to **ALL** stakeholders with lived experience and those who are working to, and/or seeking to advance maternal and reproductive health equity nationally and globally.

What is the theme for the 2024 Black Maternal Health Conference and Training Institute™ (BMHC24)?

The BMHC24 theme is "Our Bodies STILL Belong to Us: Reproductive Justice NOW!" This theme will be showcased through the content offered during the Conference with topics focused on addressing



systemic inequities in Black maternal health and amplifying the work, studies, policies, research, and initiatives happening in communities and across health systems that are working towards equitable change.

What can attendees expect?

The Goals of BMHC24 are to:

- Build capacity of Black leaders in maternal health to shape programs, policy, and care, and to engage in evidence-based advocacy;
- Disseminate best practices to address critical issues in Black maternal health from different sectors, including research, care, policy, and culture shift;
- Grow a community and network of stakeholders committed to improving Black Maternal Health;
- Cultivate a space of love, respect, and listening that centers the voices and experiences of Black Mamas, Black Birth workers, Black scholars, and Black women leaders; and to
- Equip health care professionals, public and health care systems, care providers, practitioners, learners, and ALL maternal and reproductive health equity stakeholders, funders, and decision-makers seeking knowledge and professional development to build their skills and capacity.

Where can I find the Conference agenda?

The BMHC24 tentative agenda is available on our [website](#).

What is the Black Maternal Health Conference and Training Institute™ tentative schedule?

Thursday, September 12

- Training Institute, 8:00AM-4:30PM

Friday, September 13

- Conference Day 1, 8:00AM-5:30PM
- Birthing Justice Documentary Screening and Conversation with Director, Monique Matthews (*available only for In-Person 2 Day Conference Ticket Holders, please pin this activity to your agenda to indicate your planned attendance*), 6:30PM

Saturday, September 14

- Conference Day 2, 8:00AM-5:30PM
- BMHC24 Awards Dinner, 7:00PM



What content will be available for the 2 Day Conference Virtual attendees?

BMHC24 virtual content will be available to Virtual **and** In-Person Conference attendees.

Virtual content will include:

- Live streamed content and recordings of the BMHC24
 - Welcome Ceremony
 - Keynote and Guest Speakers
 - All Plenaries
 - 6 live breakout sessions (3 per day)
- Existing recorded BMMA content
- BMHC24 Awards Dinner

What is the Training Institute, and what trainings are available?

The BMHC24 Training Institute will take place on Thursday, September 12th, 2024.

The Training Institute will serve as a day of comprehensive learning and specialized skill-building. The Training Institute differs from the 2-Day Conference as each session will include a **full day** of instruction. Because of this structure, attendees may only register for one Training Institute session. Those interested in attending the BMHC24 2-Day Conference are not required to attend a Training Institute Session nor are attendees of the Training Institute required to attend the 2-Day Conference. Content from Training Institute sessions will only be provided for registrants of those sessions. Breakfast and lunch will be provided for registrants of the Training Institute.

The following Training Institute Sessions are available:

Conducting Culturally Responsive Focus Groups in Research and Evaluation

Nia Mitchell, MPH, PhD(c) & Dr. Ayanna Robinson, MPH, PhD – Black Mamas Matter Alliance
Description: Focus groups are a commonly used qualitative method across research studies and program evaluation. Culturally responsive focus groups allow researchers to challenge assumptions and stereotypes and center often excluded voices. This training will provide attendees with an overview of culturally responsive focus groups, including the principles for developing and best practices for culturally responsive focus groups, frameworks, and considerations across design, implementation, analysis. Over the course of this workshop, participants will engage in hands-on practice with designing and implementing culturally responsive focus groups across the research and/or evaluation process.

Objectives:

By the end of this training, participants will be able to:

1. Define the principles of culturally responsive focus groups



2. Apply principles across design, implementation, and analysis

Prerequisites:

Participants should have a basic understanding of conducting focus groups.

Heart Focus: Connecting the Dots between Preeclampsia Awareness and Human Lactation

Dr. Nastassia K. Harris, DNP, RNC-MNN, IBCLC – Perinatal Health Equity Initiative

Description: This comprehensive workshop is split into two parts. The first half will provide an introduction to preeclampsia and its connection to the maternal health crisis and hands-on skills to teach attendees how to assess blood pressure. The second half of the class will connect heart health to human lactation by providing a workshop on cultural congruence in breastfeeding/chestfeeding specific to Black women, with skills stations for attendees to better assist families in the community.

Objectives:

1. Verbalize the signs and symptoms of preeclampsia by the end of class
2. Demonstrate two lactation skills by the close of the class.

Prerequisites:

No prior training is required for the pre-eclampsia portion of the training. For the lactation skills, attendees should have a basic lactation foundation as this class is mostly clinically focused and not didactic.

Trauma Informed Care For Ourselves & Our Community

Sabia Wade & Mystique Hargrove – Birthing Advocacy Doula Trainings

Description: In this workshop, we will discuss the elements of trauma-informed care to assist ourselves and the people we serve in this work. Topics will include understanding the trauma-informed care model, defining advocacy, and the importance of inclusion and intersectionality. With all this information, we will build tangible ways to care for ourselves and the communities we serve.

Objectives:

1. Understanding the trauma informed care model and advocacy principles
2. Understanding inclusion and intersectionality
3. Building a plan of care for ourselves and our communities to include in their birth work practice

Prerequisites:

No prerequisites, birth workers and care workers of any experience level are welcome.



First Trimester Abortion Skill Workshop

Michelle L. Drew DNP, MPH, CNM, FNP-C FACNM Certified Nurse Midwife/Family Nurse Practitioner – Ubuntu Black Family Wellness Collective

Description: While all pregnancies end, not all pregnancies end in a live birth. Midwives are more than baby catchers. Midwives have always held the role of trusted, full scope, holistic sexual and reproductive health care providers for people capable of pregnancy, including those seeking abortion. Advanced practice clinicians and family physicians can safely perform uterine evacuation procedures and provide medication abortions. Manual vacuum aspiration (MVA) is already a necessary and life-saving skill for midwives who manage miscarriage and post-abortion complications as well as abortion care in the 15 states and U.S. territories where advance practice clinicians are permitted to perform abortion care. In this interactive workshop, we will unpack and dismantle the puritanical heteronormative patriarchal motives behind abortion restriction and the sequestration of abortion as a medical procedure specific to physician practice. The workshop will include the pre-, intra-, and post-procedure care of patients seeking medication abortion and MVA. Participants will experience hands-on simulations of manual vacuum aspiration techniques. These skills are applicable to miscarriage management as well, enabling clinicians to care for pregnant people throughout the full spectrum of pregnancy outcomes. The program provides the basic information necessary for provision of care and includes resources for further study. Special attention will be given to values clarification for providers and considerations for non-directive options counseling for patients seeking care.

Objectives:

By the end of this workshop participants will be able to:

1. State the place of abortion services in holistic reproductive care.
2. Explain why uterine evacuation is an essential part of reproductive health services
3. Verbalize indications, contraindications and alternatives to manual vacuum aspiration for management of first trimester abortion and management of missed or incomplete abortions.
4. Demonstrate the use of shared decision-making to counsel people seeking first trimester abortions or considering manual evacuation of products of conception in first trimester missed/incomplete abortion.
5. Complete a simulated uterine evacuation using manual vacuum aspiration (MVA).
6. Verbalize signs and symptoms of complications and understand management complications from uterine evacuation with MVA.
7. Verbalize confidence in their ability to integrate uterine evacuation with MVA into their present reproductive health services and organize and monitor the services.



8. Demonstrate counseling clients on postabortion contraception.

Prerequisites:

This course is for any provider who offers reproductive health services including midwives, nurse practitioners and physician's associates, and family physicians or students nearing graduation in those professions.

Are continuing education credits offered for BMHC24?

CE credits will be available for BMHC24 attendees for some sessions. If you have an interest in receiving CE credits, you **must** indicate your interest on your registration form AT THE TIME OF REGISTRATION. Please reach out to conference@blackmamasmatter.org if you have additional questions.

Will I receive a certificate of attendance?

Yes, a certificate of attendance will be available to conference attendees through the Conference platform after the conclusion of the Conference.

Are children allowed to attend the Black Maternal Health Conference and Training Institute™?

The content and environment of BMHC24 is suitable for those of high school age and older. We encourage parents and caregivers to plan accordingly.

Will childcare be available?

BMMA is committed to offering childcare services at a discounted rate. In-person childcare will be available for pre-registered children aged 1-7 while spots remain available. BMHC24 in-person registrants may select childcare via their registration form. If you're uncertain of your need for childcare at the time of registration, you may add childcare via your account later by going to "My Tickets" and clicking "Buy Tickets", when your form opens, go to the Tickets section and select the amount of tickets you need for childcare. You may select up to 4 slots for 4 children. You will be sent a secondary form in the coming months that must be filled out to complete registration for your child(ren). **You must add childcare to your registration by August 15th.** Space is limited and available on a 'first come, first served' basis. **On-site childcare registration will NOT be available.**

Childcare is offered at a discounted price of \$50.00 per child during the Training Institute and \$75.00 per child during the 2-Day Conference (this price includes both days and may NOT be split). Breakfast and lunch are included. The childcare provider will be insured and have sitters that are background and fingerprint screened with thoroughly checked references.



Tentative Childcare Hours:

Training Institute: September 12th, 8:00AM - 5:00PM

Conference Days 1 and 2: September 13th - 14th, 8:00AM – 6:00PM

What vending opportunities are available at BMHC24?

To **sell products** or vend at BMHC24, you/your business must be an official BMHC24 Merchant. Vending at BMHC24 requires pre-approval by BMMA, Inc. To apply to vend at BMHC24 please fill out our [Merchant Application](#). Submitting the Merchant Application does not guarantee that you or your business will be selected as official merchants of BMHC24. Only official merchants of BMHC24 will be permitted to vend (sell merchandise) at BMHC24.

Are there exhibitor opportunities available at BMHC24?

Exhibitor booths are available for organizations/individuals interested in sharing information about their business, organization, group, entity or program. Exhibitors are not permitted to sell products. If you have products you'd like to sell at the Conference, please see the vending section of our FAQ's. Exhibiting at BMHC24 requires pre-approval by BMMA, Inc. To apply to exhibit at BMHC24, please fill out our [Exhibitor Application](#). Submitting the Exhibitor Application does not guarantee that you or your business will be selected as official exhibitors of BMHC24. Only official exhibitors of BMHC24 will be permitted to vend (sell merchandise) at BMHC24.

Are there sponsorship opportunities available at BMHC24?

There are sponsorship packages currently available. Organizations/Companies should complete this form to indicate their interest: [BMMA, Inc. 2024 Programmatic Support Interest Form](#)

Do you accept donations to provide funds to those unable to pay the BMHC24 registration fee?

Yes, if you or your organization would like to donate funds to BMHC24 for the purpose of BMHC24 scholarships, you may do by August 1, 2024 at: [BMHC24 Scholarship Donation](#)

If you would like to sponsor your own group of attendees, please do so by purchasing the amount of tickets that you need for your group, please see the instructions for "Group Registration" on our FAQs

Who should members of the media contact to request press credentials to attend/cover the Conference?

All journalists and media-makers interested in attending virtually or in-person must contact comms@blackmamasmatter.org. A member of our communications team will be in touch regarding your request.



POLICIES, AGREEMENTS, AND CODE OF CONDUCT

BMMA is committed to providing a **safe and inclusive environment** for all participants. All BMHC24 participants are expected to treat others with respect and consideration, follow venue rules, and alert BMMA staff or security of any dangerous situations or anyone in distress. All persons present in BMHC24 spaces must be registered. All virtual and/or in-person attendees, vendors, exhibitors, sponsors, speakers, presenters, merchants, or invited guests of BMHC24, must **AGREE TO COMPLY WITH ALL** BMHC24 policies, codes of conduct and any directives of BMHC24 BMMA staff, volunteers, and security personnel. **BMMA, Inc. holds the discretion and reserves the right to enforce and adjust all policies, guidelines, and protocols at BMHC24.** Failure to comply with any BMHC24 guidelines, policies, procedures, or agreements including but not limited to infection control policies, masking and badging policies, code of conduct, bullying or harassment policies, commercial videography and photography policies, or any directives from BMHC24's BMMA staff, volunteers, or security team, may result in being denied entry and/or removal from BMHC24 events and spaces and may result in an attendance ban from future BMMA programming. Refunds will not be issued in any such case.

INFECTION CONTROL:

The health, wellness, and safety of all attendees is BMMA's priority. Despite the prevailing narratives of the moment, the COVID-19 pandemic is not over. We expect that all attendees will conduct themselves with an abundance of caution to limit exposure to COVID-19 and other respiratory viruses before and during BMHC24.

Before BMHC24:

- All in-person attendees (including staff, volunteers, presenters, speakers, vendors, etc.) **are STRONGLY encouraged to take PCR** or rapid home covid test prior to arriving at BMHC24. **If you receive a positive test result within a week prior to the Conference, please do not attend any in-person Conference activities. Refunds will not be issued, however; you will maintain access to all of the Virtual BMHC24 content.**
- It is recommended that all in-person attendees are fully vaccinated with the most updated COVID vaccine. The most up-to-date version of the vaccine was authorized by the FDA and recommended by the CDC on October 3, 2023. Vaccines received prior to this date are not as effective at lowering your chances of COVID-19 transmission or decreasing the severity of symptoms if infection occurs. You can find a COVID vaccination site near you at Vaccines.gov or by contacting your health care provider or local health department.
- In-person participants should limit unmasked exposure to people outside their household within one (1) week of attending BMHC24.
- If you are experiencing any of the following symptoms within 1 week of BMHC24, please do not attend any in-person conference activities:

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- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

During BMHC24:

- **All in-person attendees are required to wear masks while indoors throughout the duration of the Conference unless actively eating or drinking.** If you do not desire to wear a mask or if you have a medical condition that prevents mask usage, we encourage you to register for the virtual conference as onsite masking is required. We recommend high-filtration masks like KN95s or N95s instead of surgical or cloth masks.
- All attendees are **strongly encouraged** to take a COVID-19 At-Home Rapid Antigen test each day before attending in-person conference activities. **If you receive a positive COVID-19 test result at any time during BMHC24, please:**
 - Stay in or return to your room/home
 - Do **NOT** attend any in-person activities or sessions. **Refunds will not be issued, however; you will maintain access to all of the Virtual BMHC24 content.**
 - Do **NOT** seek out any staff or volunteers to notify them of your positive COVID-19 status in person
 - Alert BMMA staff by emailing conference@blackmamasmatter.org with the subject line "INFECTION CONTROL COMPLIANCE"



Attendees should use heightened discretion if they decide to take on more risky behavior (e.g., going to places indoors and unmasked, going to crowded public venues, etc.) while in Atlanta, and are strongly encouraged to disclose this information with other attendees who are sharing their living space.

After BMHC24:

All in-person attendees (including staff, volunteers, presenters, speakers, vendors, etc.) **are STRONGLY encouraged to take PCR** or rapid home covid test after leaving BMHC24. If you receive a positive test result within a week after the Conference, please reach out to alert BMMA of your possible exposure to Covid-19 at BMHC24 by emailing Conference@Blackmamasmatter.org with the subject line “INFECTION CONTROL COMPLIANCE”

CODE OF CONDUCT:

The following code of conduct outlines expectations for all who attend BMHC24 in person and virtual events, including but not limited to: attendees, speakers, presenters, merchants, exhibitors, staff, volunteers, and invited guests.

BMMA strictly prohibits harassment or bullying. Harassment or bullying based on age, race, ethnicity, national origin, religion, language, sexual orientation, gender identity or gender expression, body size, disability, health conditions, socioeconomic status, marital or domestic status, political affiliation, or parental status is prohibited. Harassment is unwanted and unwelcome attention or other conduct that creates an environment where a reasonable person would feel unwelcome, intimidated, excluded, or abused. Bullying is defined as the activity of aggressive behavior intended to hurt another individual, physically, mentally, or emotionally.

Unacceptable behaviors:

- inappropriate use of nudity and/or sexual images in public spaces (including presentation slides)
- deliberate intimidation, stalking, or following
- harassing photography or recording
- sustained disruption of talks or other events
- unwelcome and uninvited attention or contact
- physical or sexual assault (including unwelcome touch or groping)
- real or implied threat of physical or sexual harm
- real or implied threat of professional or financial damage or harm

Reporting mistreatment, harassment, or bullying:

If you are being harassed, notice that someone else is being harassed, or have any safety concerns for yourself or others, please contact a BMMA staff member immediately, BMMA staff can be recognized by their badges. To report an incident, you can also speak with someone at the registration/help desk or



email BMMA at Conference@Blackmamasmatter.org with the subject line “URGENT Harassment violation”. If there is an emergency situation please dial 911 first, then reach out to a BMMA staff member or Security personnel.

PHOTOGRAPHY AND VIDEOGRAPHY RELEASE:

BMMA, Inc., official hired vendors of BMMA, Inc., and invited media outlets may livestream portions of BMHC24 virtually and in-person and there may be photographers and videographers on site to capture BMHC24 events. By registering and attending BMHC24 events in person or virtually; you are expressing your consent to be photographed, filmed, and/or otherwise recorded, and for your likeness to be used for promotional and/or publication purposes.

UNAUTHORIZED ACTIVITIES:

Unapproved exhibitions, vending, selling, instruction, peddling, commercial videography, commercial photography, and other activities not expressly pre-authorized by BMHC24 BMMA, Inc. staff and/or at the discretion of BMMA staff, will NOT be allowed during the 2024 Black Maternal Health Conference and Training Institute(TM) events or programming nor within any BMHC24 official spaces, including virtually.

VENUE AND LODGING

Where will BMHC24 be held?

The BMHC24 In-person conference will take place at the [Renaissance Atlanta Waverly Hotel & Convention Center](#) (2450 Galleria Parkway, Atlanta, GA 30339) in Atlanta, GA.

Is there a preferred hotel for in-person attendees?

Yes, the [Renaissance Atlanta Waverly Hotel and Convention Center](#) in Atlanta, GA is the host hotel for BMHC24. The last day to reserve a room as part of the 2024 Black Maternal Health Conference and Training Institute block is **August 21, 2024** (or until the hotel is sold out). Attendees must use the link provided within the registration platform to take advantage of the BMHC24 rate. For those who prefer to call to reserve a room, the number is (888) 391-8724. Please reference the Black Maternal Health Conference.

Checking In:

All attendees staying at the Renaissance Atlanta Waverly Hotel and Convention Center should check in



directly with the Hotel. All BMHC24 in-person registration check-in will take place **at the registration desk near the hotel's Grand Ballroom. Every registered in-person attendee will be verified by their legal name and form of identification before being issued a BMHC24 badge.** Attendees are required to wear their badge while inside the BMHC24 space.

Transportation:

The 2024 Black Maternal Health Conference and Training Institute (TM) will take place in Atlanta, GA at the Renaissance Atlanta Waverly Hotel and Convention Center. The closest airport to our Conference location is the Atlanta Hartsfield-Jackson International Airport (ATL).

Out of town attendees may find rideshare options (Lyft/Uber) the easiest way to get to the Renaissance Atlanta Waverly Hotel from the airport.

MARTA is Atlanta's public transportation authority. To plan your MARTA trip, please visit [ItsMarta.com](https://www.itsmarta.com). The BMHC24 host hotel does not offer an airport shuttle. However, there may be 3rd party ground transportation options available:

- [Atlanta Hartsfield-Jackson International Airport](#)
- [Renaissance Atlanta Waverly Hotel and Convention Center](#)

What is the parking rate at the Renaissance Atlanta Waverly?

Currently, the Renaissance Atlanta Waverly Hotel & Convention Center offers the following parking rates for BMHC24 attendees:

- Self-Parking:
 - \$30.00 per day for overnight parking
 - \$20.00 per day for day parking

ACCESSIBILITY AND ACCOMMODATIONS

To make our conference as accessible and inclusive as possible for our attendees, the following will be available to attendees:

Virtual: Live American Sign Language (ASL) interpretation for the main and keynote sessions; Closed captioning capability for virtual sessions; downloadable presentation slides for virtual sessions (where available).

In-Person: Live American Sign Language (ASL) interpretation for the general, keynote, and plenary sessions; breast/chestfeeding and pumping spaces; an [ADA compliant conference venue](#) (click on "See



Accessibility Features”). For more information about the physical features of the host hotel’s accessible rooms, common areas or special services relating to a specific disability please call +1 770-953-4500. Attendees will have the opportunity to inform BMMA of any additional accessibility concerns or accommodations on their registration form. If additional support is needed, please email conference@blackmammatters.org with the subject: “Accessibility and Accommodations”.

REGISTRATION AND PAYMENTS

Will I be able to register for BMHC24 on-site?

Currently on-site registration will be available for Conference Days 1 and 2 at a daily rate of \$350.00 **per day**. In the event that the Conference sells out prior to the event dates, there will be no on-site registration for the in person 2- Day Conference.

There will be NO on-site registration for the Training Institute.

There will be NO on-site registration for childcare.

There MAY be tickets available for purchase for the Awards Dinner on-site, however it is subject to sell out at any time.

On-site check payments will NOT be accepted.

Why is the early bird price not reflected in my total?

A limited amount of early bird tickets are available on a ‘first come, first served’ basis and may have sold out before you were able to purchase at the early bird rate.

The early bird rate is only available for those who are paying online. Early bird pricing is **not** available for check payees.

Can I register a group of attendees?

Yes, group registration is available for:

- BMHC24 2 Day Conference In-Person tickets
- BMHC24 2 Day Conference Virtual tickets
- BMHC24 Awards Dinner tickets

Training Institute tickets may not be purchased in groups, only one per registrant/account.

Student pricing is not available for group registrations, only one per registrant/account.

To register your group:

- The contact person for your group should create an account on the BMHC24 online platform
- Select the amount and type of tickets you need for your group on the form



- After payment is complete, you will find the tickets that were purchased under the “My Tickets” tab on your BMHC24 online account
- You can send each ticket by clicking “send invite” and entering the corresponding person’s name and email address
- **Please confirm the CORRECT and PREFERRED email addresses for your group members prior to sending a ticket invite.**
- If you claim a ticket for yourself (“set as my ticket”), you will not be able to transfer it to another person via your account. Please see the FAQs section on transfer policies.
- If you distribute a ticket to someone else, you will not be able to transfer it via your account once they claim it. Please see the FAQs section on transfer policies.
- You will not be able to enter others’ registration information for them.

Can I pay for my registration via check?

We strongly encourage electronic payments. Early bird pricing is not available for check payees. Check payments for BMHC24 tickets must meet **both** of the following requirements:

- **Checks must be postmarked within 10 business days of your registration submission AND**
- **Checks must be postmarked on or before July 15, 2024.**

After July 15, 2024, no check payments will be accepted.

After July 15, 2024, all registrations must be paid online by credit/debit card.

If your check arrives with a postmarked date more than 10 business days after your registration was submitted, your online ticket order/registration(s) may be canceled. In such a case, you can resubmit your online ticket order/registration(s), but your original ticket price and quantity may not be available. If this happens, please reach out to us at Conference@BlackMamasMatter.org with the subject line “Check Payment Refund”. The message must come from the email address that the registrant used to submit their online form.

If your check arrives with a postmarked date later than July 15, 2024 your online ticket order/registration(s) may be canceled, and you will be contacted by BMMA staff about next steps.

How to pay by check:

- Select “Check” payment on your registration form
- Select “Invoice” where prompted. Enter your billing information.
- An invoice will be created. Print this invoice and mail your invoice WITH your check payment. If you are unable to include a copy of the invoice please list the invoice number in the memo section of the check.

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- **Check payments must be mailed (postmarked) within 10 business days of submitting your registration form. If your check payment is received with a postmarked date after the 10 day period, your registration(s) may be cancelled.**
- Your registration is not confirmed until the check is received, and funds transferred.
- BMMA staff will confirm the payment and your ticket(s) will be available to claim and/or distribute on the “My tickets” tab of your online profile.

Please make checks payable to **Black Mamas Matter Alliance, Inc.** and mail to:

Black Mamas Matter Alliance, Inc.
P.O. Box 571894
Atlanta, GA 30357

How do I obtain a W9?

If your organization requires a W-9 for check payment, please contact conference@blackmasmatter.org.

I did not receive a receipt to my email address, what do I do?

If you did not receive a receipt, check your spam folder. After your registration is completed, you can view any payments made on your invoice within your InEvent account. If you need additional support, please contact conference@blackmasmatter.org with the subject line *RECEIPT REQUEST*. Please include your full name, email address, ID number, and amount paid in the body of the email.

Will there be scholarships or discounted tickets available for BMHC24?

BMMA will offer a limited amount of scholarships. Please stay connected to BMMA via social media and sign up for our newsletter to be alerted when this process opens.

A limited amount of Early Bird priced tickets are available for the 2-day, In-person Conference. Purchase is limited to 5 tickets per account. **Early Bird priced tickets are subject to sell out at any time.**

A **limited amount** of discounted, in-person student tickets are currently available for those who qualify on a ‘first come, first served’ basis and can be accessed while available on the BMHC24 registration form. Students should select “student” as their occupation and upload supporting documentation of their status. **Student priced tickets are subject to sell out at any time.** Student pricing is only available to individual student registrants- not organizations, corporations, or groups. All documentation will be reviewed by BMMA; inauthentic or inadequate documentation will result in your registration being revoked.

Acceptable forms of documentation to qualify for student pricing include:

- Photo of a valid/current student ID
- current transcript showing full-time enrollment



- Letter of enrollment on official school letterhead

Do you accept donations to provide funds to those unable to pay the BMHC24 registration fee?

Yes, if you or your organization would like to donate funds to BMHC24 for the purpose of scholarships, you may do by August 1, 2024 at: [BMHC Scholarship Donations](#)

If you would like to sponsor your own group of attendees, please do so by purchasing the amount of tickets that you need for your group, please see the instructions for “Group Registration” on our FAQs.

May I transfer my registration to another individual?

- Training Institute Tickets
 - Tickets to the Training Institute are **non-transferable**. However, 100% refunds are available for the Training Institute if the registration is canceled by 11:59 PM EST on August 31, 2024. After August 31, 2024, BMMA will not issue refunds for the Training Institute under any circumstance. To cancel and request a refund for the Training Institute, email conference@blackmamasmatter.org with the subject line: “Training Institute Refund”. Communication must come from the email address associated with your account on InEvent. In the email body, please include your full legal name and registration ID number.
- Conference Tickets
 - 2 Day In-Person and Virtual Conference registrations are transferable until August 31, 2024 at 11:59 PM EST.
 - Please note that transferring your registration to another individual will give them **complete** ownership of your entire registration including any add-ons (ex: Awards Dinner ticket) and completely void your entire registration. If you transfer your 2-day In Person Conference registration to someone else, you will not be allowed within the In Person Conference spaces at all. It is not possible to split your daily attendance with another individual. Attendees can request a Conference registration transfer until 11:59 PM EST on August 31, 2024 by contacting conference@blackmamasmatter.org with the subject line: “TRANSFER REQUEST”. Communication must come from the email address associated with your account on InEvent. In the email, please include your preferred name and legal name, registration ID number, and the full preferred and legal name and email address of the individual taking your place. After August 31st, no transfers will be granted for general registrants. Onsite tickets are non-transferable and non-refundable
- **Student priced Conference tickets are non-transferable.** However, 100% refunds are available for student priced tickets if the registration is canceled by 11:59 PM EST on

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ATLANTA, GEORGIA

#BMHC24



August 31, 2024. After August 31, 2024, BMMA will not issue refunds for student priced tickets under any circumstance. To cancel and request a refund for Student priced tickets, contact conference@blackmamasmatter.org with the subject line: “Student Refund”. Communication must come from the email address associated with your account on InEvent. In the email body, please include your full legal name and registration ID number.

- **Presenters** who have already registered that can no longer present their session, may only transfer their registration to a replacement presenter; this will void the entire registration for the original presenter including any add-ons (ex: Awards Dinner). If the original presenter can no longer present but still wants to keep their conference registration and add-on ticket(s), the original presenter must purchase additional conference and add-on tickets online or on-site (**if available**). Presenters must follow all policies and protocols as outlined in the Presenter Agreement. Presenters who can no longer present at the Conference, should contact Abstracts@BlackMamasMatter.org IMMEDIATELY with the subject line “PRESENTER CANCELLATION”. Presenters who CAN present their session(s) but can no longer attend the Conference may not transfer their Conference ticket to anyone.
- Awards Dinner
 - If you purchased an Awards Dinner ticket you may request a ticket transfer until 11:59 PM EST on August 31, 2024 by contacting conference@blackmamasmatter.org with the subject line: “TRANSFER REQUEST”. Communication must come from the email address indicated in InEvent. In the email body, please include your full legal name, registration ID number, and the full legal name and email address of the individual taking your place.
- Childcare
 - Childcare is non-transferable. However, 100% refunds are available for childcare if your cancellation and refund request is made by 11:59 PM EST on August 31, 2024. After August 31, 2024, BMMA will not issue a refund for childcare cancellations. To cancel and request a refund for childcare, contact conference@blackmamasmatter.org with the subject line: “Childcare Cancellation”. Communication must come from the email address associated with your account on InEvent. In the email body, please include your full legal name and registration ID number.

Note: BMMA will not issue refunds for transfers of registration. If you do not utilize your in-person registration and attend virtually, you forfeit any price difference. In addition, BMMA will not be party to or facilitate any sales or transfer of funds or reimbursement for transfer of Conference registration. BMMA will only be responsible for the electronic transfer of the registration on the BMHC24



registration platform and providing confirmation of the transfer at the request of the original owner of the registration. BMMA will NOT process registration transfers while onsite at the Conference except for Presenters.

What is the cancellation and refund policy?

ALL SALES ARE FINAL for BMHC24 2 Day Conference early bird, virtual, regular rate, alliance rate, one day (on-site) registrations, and Awards Dinner tickets. No refunds will be issued for cancellations; however, all in-person and virtual registrants will retain access to the virtual conference platform (which includes access to keynote, guest speaker, plenary recordings, 6 sessions, and the Awards Dinner) for 3 months following the Conference. If you decide to switch your attendance type from in-person to virtual, you will not be refunded the difference in ticket pricing.

100% refunds are available for **Training Institute** tickets if the registration is canceled by 11:59 PM EST on August 31, 2024. BMMA will not issue refunds for the Training Institute under any circumstance after August 31st. To cancel and request a refund for the Training Institute, contact conference@blackmamasmatter.org with the subject line: "Training Institute Refund". Communication must come from the email address associated with your account on InEvent. In the email body, please include your full legal name and registration ID number.

100% refunds are available for **Student priced** tickets if the registration is canceled by 11:59 PM EST on August 31, 2024. BMMA will not issue refunds for Student tickets under any circumstance after August 31st. To cancel and request a refund for Student tickets, contact conference@blackmamasmatter.org with the subject line: "Student Refund". Communication must come from the email address associated with your account on InEvent. In the email body, please include your full legal name and registration ID number.

ADDITIONAL QUESTIONS

Who should I contact if I have additional questions not addressed by the BMHC24 FAQs?

For questions about the Conference please contact conference@blackmamasmatter.org. Please allow up to two business days for a response.